

From: DPA EIS Helpdesk
Sent: Thursday, February 27, 2003 11:55 AM
To: All DPA Statewide Staff; All DPA State Associates; DFYS Eligibility Staff
Subject: EIS Problems
Broadcast to All DPA Statewide Staff, All DPA State Associates, and
DFYS Eligibility Staff
from Systems Operations

EIS Problems

Systems Operations has been advised by ITG that the system is having problems. They are unsure when everything will be up and running smoothly. You may find it is taking longer than normal to move from screen to screen; or you may get kicked out of the system altogether and not be able to get back in.

We will send another broadcast when we know more.